

We're all in this together

The COVID-19 pandemic is unlike anything anyone has ever experienced. While things may get worse before they get better, we are fortunate that we live in an area that has some of the best and brightest and most caring people anywhere. We have social service agencies for almost every human condition. We have dedicated and professional public safety people and civic leaders. We have a brain trust of experts at our local institutions of higher education. And, we have excellent health care facilities.

Everyone is making sacrifices

More than anything, all of us need to remain calm and do our best to help in this emergency. For many people that means staying or working from home. For others, it means implementing new procedures that make it safe to continue to operate essential services such as food stores, banks, utilities, social services, and medical care, to name a few. Right now, most of our local business owners have had to face the unthinkable: having to make the sacrifice of having to temporarily close their business until it is safe to reopen.

We all have a duty to help

We all owe it to everyone to pull together and do our part, in whatever form that takes, to be part of the solution. This includes keeping calm, and showing patience, understanding and support for the people working at businesses and essential services that are operating under these difficult conditions.

Here's what we are doing

Operationally, social distancing is now standard procedure. "Six degrees of separation" has morphed into "Six feet of separation." We have even taken the precaution in certain departments of separating staff to different locations, such as working from home or other office locations, to prevent one member of a department from infecting others in their department.

Full Service Banking is available at every GSB Office

We are offering full-service banking including Teller Service through a variety of methods and we have many remote banking methods including Online Banking and Mobile Banking (see our website for details and updates). Most importantly, we are fully committed, as we always have been, to helping our customers through difficult times.

Help us help you

If you are our customer: Sign up for and use our remote banking services, such as Mobile Banking and Online Banking, as much as possible to reduce or eliminate your need to come to the Bank.

I believe that times such as these will bring out the best in people. This is when we can show the world how resilient and caring a community we really are. I can say, without reservation, that I have faith in the people of the Valley, that we are all going to do our best to work together, and that together we can overcome any challenge we face.

Thank you,



John H. Howland
President and CEO



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